

## QWERTY Keypad Instructions

When a caller searches for a property using the VoicePad system, there may be more than one property with the same street address or code. When this occurs, "Eve" announces, "Your search has resulted in multiple matches."
"To narrow your search, please enter at least the first (two/three) letter(s) of the street name on your phone keypad, followed by the \# sign. If the \#2 button on your phone keypad doesn't include the letters ABC, and you need help associating letters with your touch-tone keypad, press star (*) now. Numbered streets are easy. For example, 10th street would be "1", "0", "\#".
"Please enter at least the first (two/three) letter(s) of the street name, followed by the \# sign now."

You may consider including the touchtone key pad image on the back of business cards and other printed materials to distribute to Registered Buyers
$\left.\begin{array}{|c|c|c|}\hline \mathbf{1} & \mathbf{2} & \mathbf{3} \\ \mathrm{ABC}\end{array}\right)$

